

1CRM



Increased
Productivity

Easy
to Integrate

Customizable
& Scalable

Affordable

Secure

Customer Relationship Management

Simplify communication and case management

Connecting all your departments and streamlining communication with your citizens doesn't have to be an administrative maze.

The All-in-One CRM that truly adapts to your internal processes and internal terminology

The Portage CyberTech CRM is an advanced government-level management tool that provides a fully configurable interface and features tailored to the needs of all departments' situations.

- Case management and user services
- Project & order management
- Extensive configuration
- Flexible hosting options



Through the CRM, business transactions are processed 40-50% faster and more structured.

Matthias Lemenkühler, CEO of xSuite Group GmbH

Multi-departmental tool to manage teams and workflows

Compared to the standard CRM offering, our solution is entirely configurable and can help your managers streamline all types of service delivery, from the receipt of requests to the end of the process.

Constituent Services	Procurement	Urban Planning	Accountability
Track service status	Manage staff and roles	Speed up approvals	Track expense reports
Assign staff and roles	Handle contracts and signatures	Manage RFP processes	Supervise timesheets
Send important communications and notifications	Supervise quotes until shipment	Create a centralized database	Sync transactions with your accounting system

Unify your environment with a developer-friendly REST API

As you know, being able to offer online services is great, but it's the internal management processes that enhance overall performance. Benefit from a seamless end-to-end digital environment.



- Drupal CMS/DXP
- CitizenOne
- Trusted Electronic Signature
- Existing Tools

Unleash productivity: numerous connectors for a consolidated work environment

Our CRM solution allows for a seamless integration with your existing tools, as well as Portage CyberTech's efficient solutions.

- Drupal
- Teams
- PayPal
- RingCentral
- Google
- Zoom
- WooCommerce
- Stripe
- DropBox
- iOS
- Outlook
- QuickBooks
- HubSpot
- Xero
- Android

