Citizen One

Consolidated Services (APIs)

Identity Verification

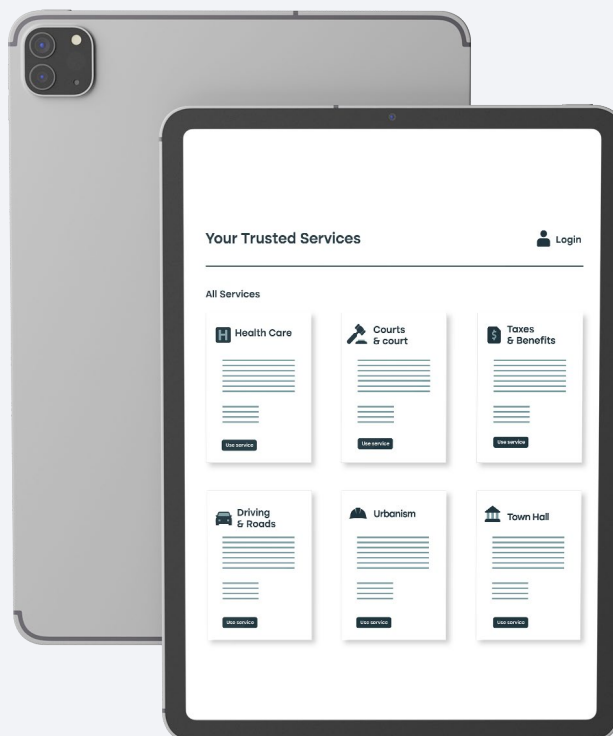**Customer Identity Management & Authentication**

Data Privacy Controls

CitizenOne

The trusted CIAM that speeds up service delivery

CitizenOne is a government-grade CIAM that enables trusted logins, privacy protection and the responsible consolidation of government eServices.

Its advanced features help to meet privacy and cybersecurity compliance requirements, while accelerating the delivery of online services.

Your Trusted Services   Login

All Services

| Health Care | Courts & court | Taxes & Benefits |
| Use service | Use service | Use service |

| Driving & Roads | Urbanism | Town Hall |
| Use service | Use service | Use service |

e-Government in a box, CitizenOne provides an unparalleled set of capabilities to meet you where you are on your digital transformation.

Engineered for the Public Sector.

The convenient & secure CIAM that can be easily scaled

Maximize online service adoption by consolidating all your services in one user-friendly dashboard. Create a world-class digital experience that enhances security and data privacy.

1M+

users in production

77%

average rate of registration amongst the addressable user population

- A secure and reliable CIAM to ensure only the right users access the right services
- Enhances user privacy and compliance with context-sensitive progressive disclosure of personal information
- Rapidly deployed, with robust self-service configuration, it allows you to focus your resources on other value-add activities in your organization

CitizenOne

Services Catalog Accelerator

Forms Management

Credential Engine

Unified Notifications

Identity Management & Authentication

Policy & Consent Management

Identity Verification

Features	User	Your Benefits
Services Catalog Accelerator	Finds and subscribes to services in one place	Unified presentation that stays up to date with improved UX, driving increased adoption
Unified notifications	Receives important messages and views the status of their request	Provides a central way to deliver notifications securely across all services through the right channels
Identity and Identity Verification	One account for all digital interactions. Must pass rules in order to verify their identity and gain access to sensitive data and services	One account simplifies UX and drives adoption. Configures rules and API endpoints for the validation of data against your authoritative data sources to verify the user's identity, ensuring only trusted users can access your services
Credential Engine	Obtains a digital credential via their mobile phone to facilitate authentication	Provides the components necessary to enable next-generation Verifiable Credential (VC) use cases, issuing digital credentials to constituents which enhances data privacy and security

## Contact us to explore our admin console

CitizenOne's Features -
Services Catalog Accelerator

Smartly present your digital services to any user, anywhere

Delivering access to digital services quickly and cost-effectively no longer has to be a challenge. Simplify the search for your services and drive higher adoption.

Easy-to-find consolidated services, one consolidated dashboard

- Fully searchable catalog
- Accessibility-compliant
- Intuitive DXP
- RESTful API
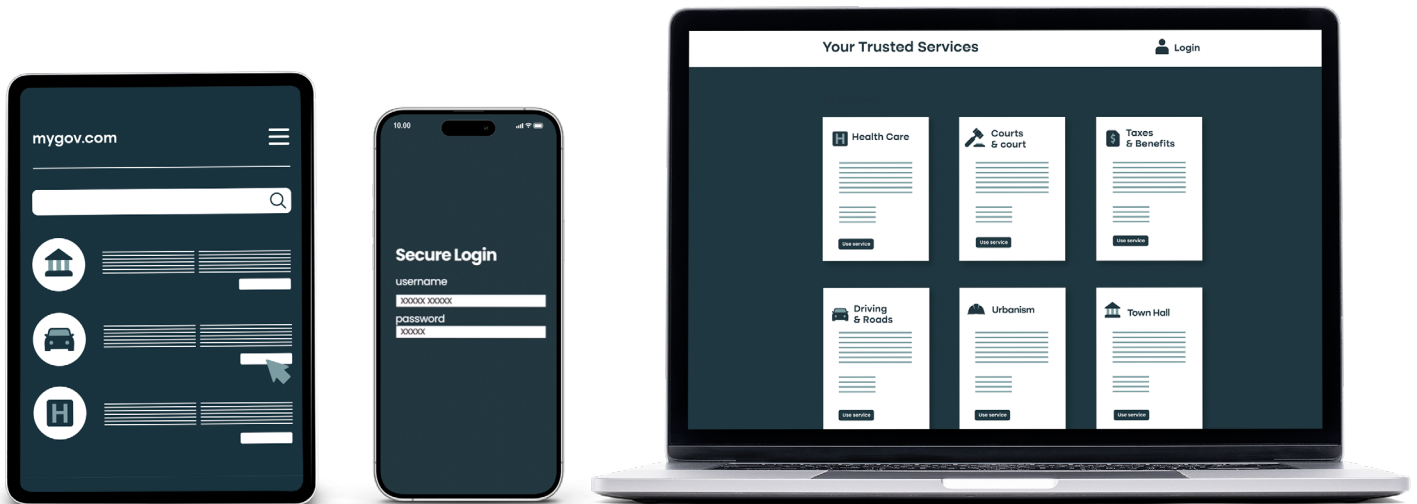
1 Consolidated Catalog   **2** Secure Login   **3** Consolidated Dashboard

Promote the adoption of your digital services

The CitizenOne Services Catalog Accelerator enables the consolidation of existing web assets and digital services by presenting them in a single point of entry. Accelerate your service delivery with this non-disruptive approach.

|			
Create a fully dynamic, impactful presentation of your services	Embed the catalog into your existing website, CMS or DXP	Build service card content using the service builder	Define the level of identity assurance for each service

Stay in sync: unleash the power of a presentation aligned with the back end

- The RESTful API integration ensures content is always in sync between the back end and presentation layer

- The dashboard's service card elements can be presented in any CMS solution, whether hosted by Portage or the client, as well as any custom front-end web application

- The service catalog is simple to deploy and fully self-service configurable
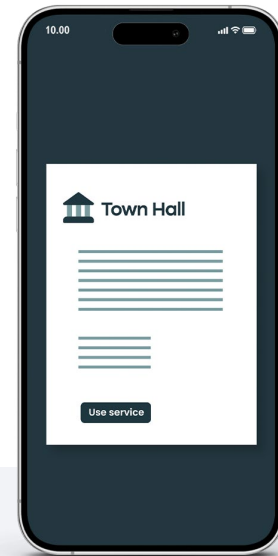
Contact us for a 20-minute demonstration

Customer Identity Management & Authentication

Effortlessly handle robust identification and personal information while ensuring privacy

Seamlessly pair identity verification and service access while respecting privacy laws.
Offer a smooth online experience without accumulating unnecessary personal information.

Craft responsible ID management with cutting-edge Privacy by Design mechanisms

CitizenOne is a modular solution that provides a toolkit for organizations to identify, verify, onboard, and authenticate users of their digital services securely. It allows you to:

- Facilitate trusted interactions between users and your digital services

- Stay compliant with changing data privacy legislation through user-driven consent for the sharing of personal data, always in the context of the service being consumed

- Scale effectively & securely with identity management and authentication capabilities capable of handling any load, for any service

- Create, manage and control policy version updates that are unique to each service and collaborate with internal stakeholders before release

- Constituents access multiple personas, providing flexibility to use government services in various capacities (e.g. resident, professional, business owner)
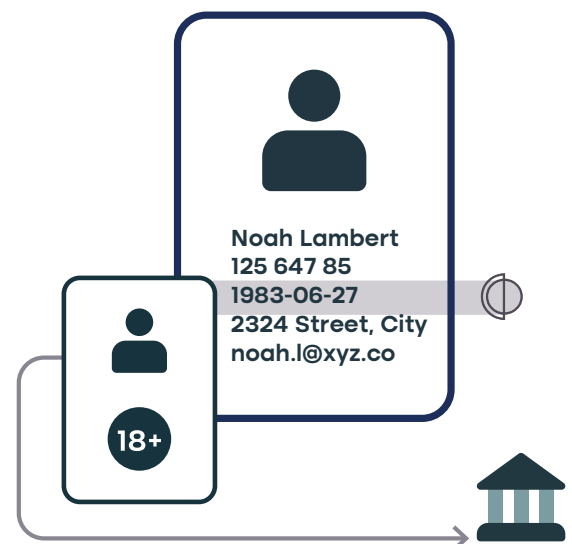
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18+

Empowering Modules

Strengthening privacy, consent, and access rules for government requirements

CitizenOne leverages trusted data sources to enhance identity assurance and minimize the amount of sensitive information stored in your systems.

Customer Identity Management & Authentication

Persona management

Policy & Consent Management

Unified Notifications

Forms Management

Credential Engine

Streamline the issuance and verification of digital credentials while preserving privacy in a hybrid world.

CitizenOne's Credential Engine ensures the secure issuance of verifiable credentials to citizens using trusted tools. Empower your citizens to have control over their digital identity, both online and in physical environments.

- Based on blockchain technology
- Follows the Pan-Canadian Trust Framework ™ (PCTF) principles and other leading standards
- Can be held in a trusted digital wallet
- Digital proof mechanisms

Issue

Verify

Enhancing Trust

User-centric verifiable digital credentials for increased transparency and security

When you issue traditional IDs such as driver's licenses or healthcare cards digitally, citizens achieve more control over their official records. Credentials are cryptographically signed and presented anywhere to verify credential provenance and ownership.

- Supports the selective disclosure of credential attributes
- Allows users to prove who they are, without revealing personal details
- Provides hybrid solutions for accessing digital platforms or in person services

Future proof your organization to meet the wave of adoption around digital credentials

Current processes are often cumbersome, slow, expensive, and dependent in whole or in part on manual verification through offline service channels. The potential for change can be realized by utilizing electronic data with Verifiable Credentials (VCs) to support the automation of processes for data validation and identity verification.

Portable and decentralized credentials that enhance privacy

CitizenOne's Credential Engine is a trusted solution for the issuance and verification of Verifiable Credentials for government and regulated organizations. It enables the verification of specific user attributes securely and in a manner that preserves the user privacy. These credentials can be securely stored in a trusted wallet on a smartphone.

Source: Perspectives on the Adoption of Verifiable Credentials, DIACC.
https://diacc.ca/wp-content/uploads/2023/05/Perspectives-on-the-Adoption-of-Verifiable-Credentials-1.pdf

An efficient and robust solution to combat ID fraud and counterfeit credentials in the digital era
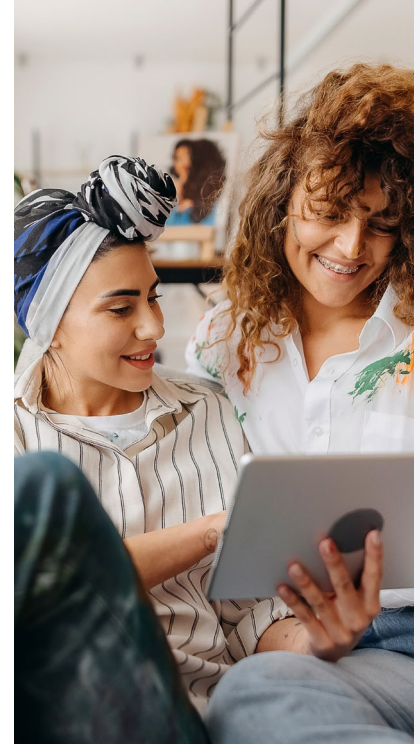
Real-world examples

Licenses

Academic Diplomas

Employee Passes

Identity Documents